

NATIONAL EMERGENCY



RESPONSE

Official Journal of the Australian Institute of Emergency Services

A.I.E.S.

VOLUME 26 NO. 1 SUMMER 2012/2013
PRINT POST PUBLICATION NO. PP337586/00067



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PUBLISHER

National Emergency Response is published by
Countrywide Austral

countrywideaustral

Level 2, 673 Bourke Street, Melbourne
GPO Box 2466, Melbourne 3001
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NATIONAL EMERGENCY



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Summer2012/2013 • National Emergency Response

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Bob Maul, LFAIES

General Secretary/Registrar

The AIES National Council is pleased to announce the following emergency services, and related, professionals were elevated to Life Members, Fellows or joined the AIES between September and December 2012.

Name	Service	State
Brett Aimers	DOH	VIC
Graham Bartlett	SES	QLD
Sonia Cuff	SES	QLD
Simon Denneen	Marine Rescue	NSW
Christine Elliott	ARC	VIC
Benjamin Francis	SES/Mine Rescue	QLD
Peter Fryer	SJA	VIC
Jan Maguire	AIES/SES	NSW
Rhys Parker	SJA	ACT
Alan Parkin	SES	NSW
Darrin Parkin	SES	NSW
Michael Plumb	AMSA	ACT
Reginald Rendall	SES	NSW
Craig Rice	General Council AIES (Hon)	QLD
Kenneth Ross	Glenelg Council	VIC
Adrian Rossiter	SJA	QLD
Stephen Rypp	SLSA	SA
Mark Somers	CFA	VIC

Legend: AMSA – Australian Maritime Safety Authority; ARC – Australian Research Council; CFA – Country Fire Authority; DOH – Department of Health; SES – State Emergency Service; SJA – St John Ambulance; SLSA – Surf Lifesaving Association



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<http://au.linkedin.com/groups/Australian-Institute-Emergency-Services-3844281>

or log in at au.linkedin.com and search for 'Australian Institute of Emergency Services' under 'Companies'.

EDITOR'S REPORT

Kristi High

With another Aussie summer ahead our emergency services personnel are preparing to fight off bushfires, assist at numerous festivals happening around the country, patrol our beautiful beaches, and keeping our streets and roads safe during the peak festive/school holiday period. This issue covers some of the great work our emergency services organisations do. A \$55 million price tag has been put on the value St John Ambulance delivers to the health and wellbeing of the NSW community. Read about it on page 18. Surf Lifesaving Victoria has shared an inspiring story about a

group of young cadets and their work in Sri Lanka (see page 22). Thank you to the team at the Australian Centre for Post-traumatic Mental Health for submitting a condensed version of their published work on high-risk organisations, like the emergency services, responding to natural and man-made disasters. Welcome back guest writer Alastair Wilson, who has contributed to the journal again, this time with a story welcoming the ACT's new Director-General of Emergency Management. Read about Mark Crossweller's journey to the top job on page 20. The Eureka Tower challenge took place

again in Melbourne to raise money for charity partners Whitelion and Interplast Australia. Check out the winning team on page 13. As one edition of National Emergency Response finishes, another starts immediately. The deadline for Autumn is February 4. In the meantime, thank you to all our contributors throughout 2012 and wishing our readers a safe and enjoyable festive season. ●



FROM THE PRESIDENT'S DESK

Alan Marshall, LFAIES

National President

TOWARDS THE ULTIMATE GOAL

The ultimate goal of emergency management is a safer, more sustainable, community. Emergency management is performed in conjunction with the community and must be community focused through all components. The key components of emergency management are organised to facilitate planning, preparedness, operational coordination and community participation. What is regularly overlooked in preparation, planning and the haste of the response phase to the community is, recovery. Recovery, the coordination process of supporting emergency affected communities in the reconstruction of the physical infrastructure and restoration of emotional, social, economic and physical wellbeing. In most cases, operational plans for providing emergency relief activities will have been activated as soon as an emergency has, or is expected to have an impact. Recovery should commence as soon as practical and after the threat to human life subsides. In many cases recovery commences alongside emergency relief activities.

Incident Controllers are primarily responsible for determining the need to activate emergency relief services. Recovery must be part of the operational approach to any emergency, reinforced with the all hazards - all agencies approach to emergency management, regardless of the type, scale and complexity.

The ultimate goal of emergency management is to minimise the loss of life, property, and disruptions to government and businesses, in the community, in order to mitigate damage and save lives. Recovery analysis can provide an opportunity to improve conditions beyond recorded states.

Nationally recognised disaster recovery principles that are fundamental for successful recovery are: understanding the context, focusing on the consequences

of the emergency, recognising the complexity, being community focused, using community-led approaches, ensuring coordination of all activities, employing effective communication, and acknowledging and building capacity. As an understanding of emergency relief and recovery continues to evolve, best practice is identified and lessons are learned from activation. Review your organisations recovery plans to reflect the outcome of developments, record the lessons learnt and modify training plans accordingly.

PREPAREDNESS – ARE YOU READY?

Preparedness is how we change behaviour to limit the impact of disaster events on people. That is the arrangements to ensure that, should an emergency occur, all those resources and services that are needed to cope with the effects could be efficiently mobilised and deployed. It incorporates activities, which establish arrangements and plans and provide education and information to prepare the community to deal effectively with such emergencies and disasters as may eventuate. Questions on your preparedness: Have you prepared your equipment, training, call out lists and contacts etc. Have you exercised your plans and activities in preparation for the summer? Is your organization ready and do you understand your role and responsibility? Do you now reside in a safe more sustainable community? Have you taken steps to mitigate the damage?

REVISIT DISASTER AND EMERGENCY AUSTRALIAN EMERGENCY MANAGEMENT GLOSSARY.

Disaster: 'A serious disruption to community life which threatens or causes death or injury in that community and/or damage to property which is beyond the day-to-day capacity of the



prescribed statutory authorities and which requires special mobilisation and organisation of resources other than those normally available to those authorities.'

Emergency: 'An event, actual or imminent, which endangers or threatens to endanger life, property or the environment, and which requires a significant and coordinated response.' Is categorised into natural, technological and human-caused events and meets at least one of the following criteria: three or more deaths, 20 injuries or illnesses, significant damage to property, infrastructure, agriculture or the environment: or disruption to essential services, commerce or industry: or trauma or dislocation of the community at an estimated total cost of A\$10 million or more.

JOURNAL CONTRIBUTION AWARD

Keeping to the theme of our Journal, each year the General Council awards a contribution of a published article in the *National Emergency Response*. I encourage you all to continue the delivery of your excellent articles to your magazine.

On behalf of the General Council of the Australian Institute of Emergency Services, all the best for the festive season, stay safe and healthy and continue the networking. ●

I CAN AND I CARE



AnnaAnderson

A huge storm that night was vicious and unforgiving, like an infuriated genie released from a bottle. Powerful winds and torrential rain did not discriminate between houses, people, animals and trees, leaving as much destruction on their path as they wanted to. It was a difficult time for everyone, slowly coming to an end.

The next morning Peter came in late. Apologised for not arriving on time and slumped into a chair. Unshaven, his eyes were red and tired. His breathing was deep and slow. Very slow, in fact, as if he was considering each time whether to take the next breath or not.

"You didn't sleep well," I stated, rather than asked.

"I was called at 2 am to a car accident. A falling tree hit a car on a river bank. Two people died. Two survived." He wiped his face with both hands, as if trying to remove the memory of that painful scene.

"Yes, the storm... it was pretty bad," I nodded, looking out the window. It was still raining quite heavily. A percussion of big, heavy drops crushing on the roof was making its presence known in the room.

"Why do you do this?" I asked.

"You mean...the SES job?...You know," - his eyes lit up - "it is such a strangely fulfilling...privilege, I'd say. To go and help... save someone's life... give a hand...to just be there, when you are needed."

He was struggling to come up with the right words, not because he couldn't find any, but because there were too many flowing through his mind.

"Ok. So after a long day at the office, where you work hard for your money, running your business as best you can, you get up in the middle of the night in a heavy storm, drive to the middle of nowhere to

help people you don't know, risking your own life and sacrificing your sleep and rest for no pay." I got out of breath, but I did make the point. He looked pensive.

"Why do you do this, Peter?"

"Because I can," he said proudly, sitting tall in the chair. "And..." he paused and looked down at his nicely polished shoes searching for the missing part, "and... because I care."

"That's right. You can and you care. Now, remind me please from our earlier conversation, what's stopping

With the racket of heavy rain pounding on the tiles, the soft, loving murmur of the raindrops washing off the trees was barely noticeable... and yet, it was there.

you from making the first move to communicate with your wife and save your marriage from falling apart?" There was no question mark in the tone of my voice. I simply stated the fact.

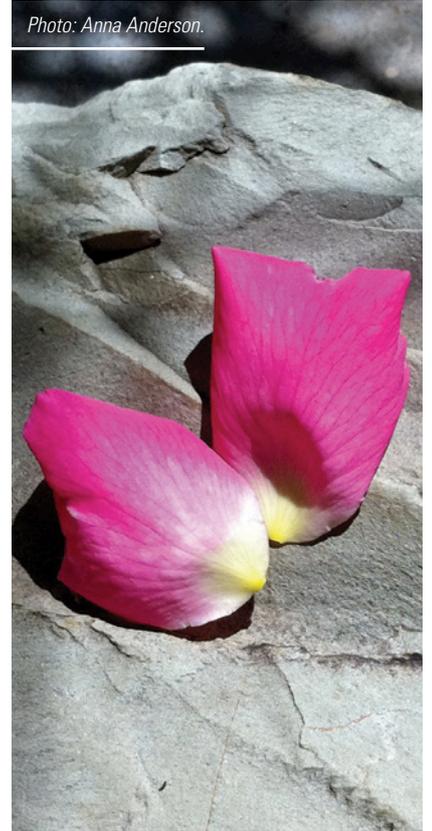
"It's too late, there is no point." Peter closed his eyes, temporarily cutting off his painful reality. "And how do you know this, exactly?" I asked. There was no escape.

Silence.

The rain joined into our conversation with no apology. A crescendo of its arguments was rising and falling, with strong emotions permeating the room - anger, self-pity, regret, guilt, blame, confusion, unfulfilled expectations and more anger, again. With the racket of heavy rain pounding on the tiles, the soft, loving murmur of the raindrops washing off the trees was barely noticeable... and yet, it was there.

"Do you love your wife, Peter?" I asked.

Photo: Anna Anderson.



"Yes, I do" he quickly replied.

I poured a glass of water from the cooler and put it on the table right next to him.

"How bad was the storm?" I continued, giving him a subconscious choice of response.

"Pretty bad." Peter opened his eyes and looked at me. "I think that was the most severe storm we've had here for a very long time. Maybe ever...?" His handsome face was showing engraved signs of strain. He was very tired.

"Gosh, it was hard...the rescue seemed impossible...raging water in the river, the wind...so strong... dangerous conditions.... We knew the passengers were most likely dead." Peter reached for the glass of water and drank it all in one go. His mind wandered off again. "Sorry... where was I?"

"I can and I care."

"Oh, yes..." He dipped into silence again.



*"I will always go to the rescue no matter what, unless it's called off or changed to recovery...even then...I always check...maybe it's **not** too late..."*

"So"- I continued – "if you believed that it was not possible to save those people under the circumstances, that it was too late, you would quit and not go." Again, that wasn't a question but a statement on my part.

"Of course not!" Peter strongly objected my thoughtless presumption.

"I will always go to the rescue no matter what, unless it's called off or changed to recovery...even then...I always check...maybe it's *not* too late..."

His nicely polished shoes must have been a great source of inspiration, as Peter studied them again for a while.

"Did you hear that?" he suddenly looked up, with relief in his voice.

"Hear what?"

"The rain has stopped"

"Oh, yes," I smiled. "It has stopped, indeed...well, a storm can't last forever..." The sun, liberated by the parting clouds, gently swept the room through the open blinds.

"I need to call my wife." Peter returned his empty glass to the table and slowly got up. "I will make the first move. I will save my marriage." He was standing tall, strong and confident in his new determination. Didn't look tired anymore.

"Remind me, why would you want to do that?" I asked, looking him straight in the eye. Peter shook his head, somewhat embarrassed, and replied with a cheeky smile.

"Why? There are two good reasons to do that - *because I can and because I care.*" ●

ABOUT ANNA ANDERSON

Anna Anderson is a Certified Life Coach and Executive Coach, Neuro-Linguistic Programming (NLP) practitioner and trainer. She is the founder and Executive Director of The Institute of Quantum Mind™ - a professional coaching and training practice based in Canberra. Anna's key areas of expertise are one-on-one, transformational coaching/mentoring programs based on NLP, and personal and professional development group workshops on a range of topics, from managing change and stress management to effective communication and relationship issues. Anna can be contacted via her website at www.quantummind.com.au



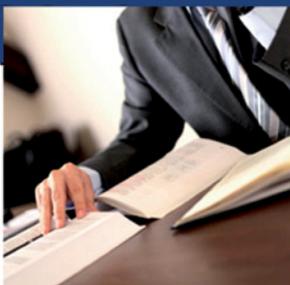
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YOU AND THE RSL

Noeleen **Lincoln** OAM JP

*Chief Executive Officer, RSL
(Tasmania branch) Inc.*

RSL is recognised the world over as being associated with caring for veterans, ex-service personnel and their dependents. Standing for Returned and Services League, the RSL is effective in doing this right across Australia. However, there are many other facets to the RSL which the general public may not be aware of.

The work of our members, who are mainly volunteers, covers a wide variety of tasks and objectives. The RSL cares for our men and women in uniform while they are deployed overseas by sending care parcels twice a year, providing them with some comforts from home.

The RSL also aims to ensure that our deployed men and women have adequate conditions of service, and that their unique service-related salary and allowances are not eroded. It also includes assisting them with pension claims and providing welfare support when requested.

We are strongly encouraging Affiliate Membership (from emergency services personnel) so that there will always be a willing and able volunteer base to carry us forward.

For those who are no longer in uniform, the RSL has numerous programs in place which benefit and assist their children. Those programs include university scholarships as well as secondary and primary school bursaries. The RSL even holds annual competitions where successful secondary school students have the remarkable opportunity to travel to Gallipoli and the Western Front. By doing this, we are ensuring that the present generation never loses knowledge of and respect for the sacrifices of those who fought and died for Australia. And of course, in all states, our Cadet of the Year Awards recognise the efforts of those young people who actively acknowledge the Australian Defence Forces by their cadet service.



All emergency personnel can join their local RSL as an Affiliate Member. Joining forces to attract more Affiliate Members are AIES Tasmania, RSL Tasmania and emergency services. (L to R) Phil Douglas (TFS), Andrew Lea (SES), Neil Wright (AIES) Ron Jones (AIES), Noeleen Lincoln (RSL), Wayne Cargill (RSL) Chris Munday (RSL), Peter Morgan (Ambulance Tasmania), David Paton (AIES).

The RSL is also active in assisting the community with many sub-branches hosting Day Clubs or seniors events. Our volunteers also visit aged-care facilities. In addition, a huge part of our work, and possibly the most well-known, is in the area of commemoration. Each year, on ANZAC Day and Remembrance Day (as well as various other commemorative days

during the year), the RSL conducts and leads commemoration ceremonies across Australia.

But readers, there is yet another side to the RSL. It is a very important side of which those of you working in the police, fire, State Emergency Services (SES) and ambulance services, both permanent and voluntary, can belong.

You are eligible for your own unique class of membership called an Affiliate Membership. This class of RSL membership is open to you as our way of showing our support and appreciation for the invaluable work that you do for the community. Similarly, we welcome your Affiliate Membership as your way of supporting us and recognising the work that we do.

Sometime in the future it will be the turn of our older veterans, and ex-service RSL members who currently carry the load, to be looked after themselves. There will always be a need for those who remain to be looked after and for the work of the RSL to be carried on into future decades.

We are strongly encouraging Affiliate Membership so that there will always be a willing and able volunteer base to carry us forward.

There are thousands of people spread across the emergency services throughout the country, and to each and every one of you I invite you to join us.

Yes, you will be helping us, but also by becoming an RSL Affiliate you will gain the benefits associated with that class of membership.

These benefits include access to our family-friendly RSLs for dining and activities, as well as benefits from national sponsorship deals (involving discounts with the Ambassador Card, the Accor Hotel chain and many other local discounts that may apply in individual states).

More importantly, you will have a voice. If you truly believe in the welfare, charitable and patriotic objectives of the RSL then you will have the opportunity to help us survive well into the future.

Please visit your local RSL sub-branch and ask to join as an Affiliate Member. ●



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APPLYING SKILLS TO THE CIVILIAN WORLD



CFA Chief Officer and ex-Reservist Euan Ferguson talks about the similarities between serving in defence and as a civilian.

By Darren Saffin

Reservists from the Australian Defence Force (ADF) bring so much to their civilian workplace and the Country Fire Authority (CFA) is a clear example of this fact according to the organisation's Chief Officer.

With so many similarities between defence and emergency services, Euan Ferguson, Chief Officer of CFA Victoria, is a strong advocate for employing ADF Reservists, and has also been one himself.

"It's given me a life-long interest in the way in which defence forces organise themselves and in my line of work there are many similarities in the operating environment and many things I've been able to transfer to emergency services," said Mr Ferguson.

He is not alone. ADF Reservists are well primed to immerse themselves into the CFA culture and readily accept the organisation's system and training. The CFA has many employees, including some career fire station staff, who are Reservists. In addition, many CFA volunteers, who tirelessly give their time to help those in dire need, also serve as Reservists.

"The values and behaviours the ADF instils in its members are readily transferable to the values and behaviours we try to encourage in the CFA. I never fail to be impressed by Reservists, both current serving

ones and those who used to serve; they have a distinctive way of going about their business, which I admire," Mr Ferguson said.

"I was recently involved in a flooding emergency and witnessed a briefing that an Army Reservist was involved with – and from my point of view, it was the perfect briefing.

"It followed the Situation, Mission, Execution, Administration, Command\ Comms, Safety briefing that CFA uses, as does the ADF. For me, it was inspirational to see someone who had gained that experience with the army then bring that into application to the CFA."

The values and behaviours the ADF instils in its members are readily transferable to the values and behaviours we try to encourage in the CFA.

Mr Ferguson said many elements of defence training – particularly the use of initiative, teamwork, discipline, communication, clear thinking and the ability to grasp concepts and make decisions – can readily be transferred to the CFA.

"In many ways, we're trying to replicate similar concepts around the training of young decision makers in CFA, along a similar line to the way ADF trains young decision makers," he said.

"One of the philosophies I've bought to CFA is around Mission Command, a philosophy where decisions are encouraged to be made at lower levels of the organisation."

The philosophy encourages the more junior staff member to take initiatives, to 'seize the day' and take action within a framework of operating principals and behaviours.

"We have a number of reference groups who have had serving and past ADF members provide advice as to how we design Mission Command in CFA and we'll be testing some of our processes for implementing Mission Command back against Reservists," Mr Ferguson said.

"We're designing a framework around the adoption of Mission Command in CFA and we're also talking about its adoption across other emergency services in Victoria and indeed Australia. I see the philosophy of Mission Command crucial to how CFA does its business in the future."

It is yet another example of how skills and philosophies used within ADF, and also learnt as a Reservist, can be applied in other organisations like CFA.

"I take my hat off to Reservists, whether on deployment or not, they do a fantastic job. For us, we get a lot of value from the

experiences they gain in their work with ADF, in particular their overseas deployment and that's why we encourage our members to join and support the ADF.

"Reservists come to you trained to use their initiative, they're disciplined, they're used to picking up new skills and they follow a fine set of values and behaviours which are equally transferable into the community and workplace," he added. ●



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IN BRIEF

KINGLAKE'S NEW CFA/SES HQ

A new facility that will house 80 CFA and SES volunteers has been opened in Kinglake, Victoria. The Kinglake SES unit lost both its building and response vehicles in the February 2009 Black Saturday bushfires.

"Despite the loss, Kinglake has remained a very active unit, responding to many local emergencies as well as assisting in major operations such as the North East Floods in March and the 2011 Christmas Day Storms in Melbourne," SES Chief Executive Officer Mary Barry said.

"The community of Kinglake is still rebuilding. I believe this facility will help that process by providing the ideal space to maximise future emergency response capabilities."

SAPOL AWARDED

South Coast Local Service Area (SCLSA), Christies Beach Police Complex, has been recognised for their outstanding commitment to disability employment at the 2012 CRS Australia SA Employer Awards. The awards recognise employers who have provided training and employment opportunities for people with a disability, injury or health condition and ensure their work environment is safe. Ms Deborah Pearce, Administration Manager at SC LSA said working with CRS Australia to support a person with a disability, injury or health condition towards achieving their best is rewarding for everyone involved. "Having the opportunity to realise a person's capabilities through an on-the-job training placement is of significant benefit," she said. "We regularly work towards placing suitable candidates into subsequent paid employment," Ms Pearce said.

AMBOS/FIRIES TOGETHER



Queensland's paramedics and firefighters have joined forces in a powerful campaign to fight the state government's recent announcement of cuts to jobs and services. Earlier this year, Queensland Premier Campbell Newman announced major public sector job and service cuts in the 2012-2013 state budget. Ambulance officers, firefighters, and members of the community were encouraged to contact members of Parliament (the majority of whom were newly elected) and tell them of their concerns. Postcards were distributed throughout the community to gather more support and to direct people to the official website, standingwithus.com.au. Protest actions were planned and a television ad campaign was commissioned.

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FOUNDING MEMBER KEEPS EYE ON AIES



Roger Halliday is a founding member of the AIES and still remains active from the sidelines.

Elizabeth Naylor

There are not many people who can boast such a diverse and distinguished career like Roger Halliday's, RFD. ED. As a founding member of the Australian Institute of Emergency Services, the SA/WA/NT division is fortunate to have him as director and treasurer.

In the aftermath of Cyclone Tracy, the South Australia Police Department (SAPOL) formed a new unit called Operational Planning, that was given the task of developing the South Australian's Disaster Plan under the guide of the Australian Natural Disaster Organisation (NDO).

The unit was headed by Major General Alan Stretton, AO. CBE, who was also the Commander of the Cyclone Tracy Relief Operation.

Due to his military experience in the Australian Infantry Corp, Roger was transferred from the SAPOL's Criminal Investigation Branch (CIB) to assist Chief Superintendent Ernie Aston with the task.

Another member of SAPOL, Brian Lancaster ESM, LFAIES. JP, also joined the unit and later became Director of the South Australian State Emergency Services.

With the assistance of NDO and the South Australian Government, the unit developed the State Disaster Plan and successfully conducted the first disaster exercise in Australia, Exercise Shakeup.

Brian and Roger also created the logo that the Institute still uses today.

When asked what it means to Roger to have been one of the founding members of the Institute he stated, "I'm very happy, very pleased to have been able to get involved. I never thought it would turn out to be like it is. ...I'm very happy that the institute is surviving and hopefully we can look at more training for people."

During his 25 year policing career, Roger was seconded to the Papua New Guinea Constabulary as a Detective Inspector responsible for training detectives in operation duties.

I never thought it would turn out to be like it is. ... I'm very happy that the Institute is surviving.

He has received many awards including a United States Distinguished Unit Citation, Battle Honours for Rabaul, Wau, and South West Pacific, and the Papua New Guinea Independence Medal for his Military service.

He completed his career as a member of Star Force (now Star Group) as the search and rescue coordinator responsible for training and search coordinator in operations.

"The thing that I have enjoyed most about the emergency services is that I can help get involved in the preparation and the training. We need training and planning so we can combat problems," he said.

In retirement, Roger is studying his Masters in Archaeology, majoring in maritime archaeology at the Flinders University and is now a member of the Tacoma Preservation Society.

"I've been involved in [maritime archaeology] ever since I was 13 when I started scuba diving and we used to go diving on wrecks," he said.

"Plus my brother and I used to go to the museum and there was an Egyptian room.

"The big thing in those days was what was going on in Egypt so I had an interest in that and it has just continued on."

Roger lives in Adelaide and enjoys both

the outback and seaside. He has two adult daughters and four grandchildren.

Along with his hobbies like gardening and photography, Roger volunteers for the Brighton Seacliff Yacht Club where he skippers and operates safety vessels.

He is also an operational member of the South Australian Sea Rescue Squadron but still finds time to balance his duties with the institute.

"The thing I enjoy most about being involved with the Institute is the fact that I'm doing what I did so many years ago and keeping an eye on it to make sure it keeps on going" ●



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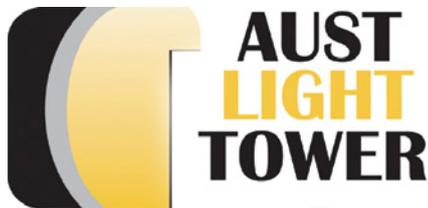
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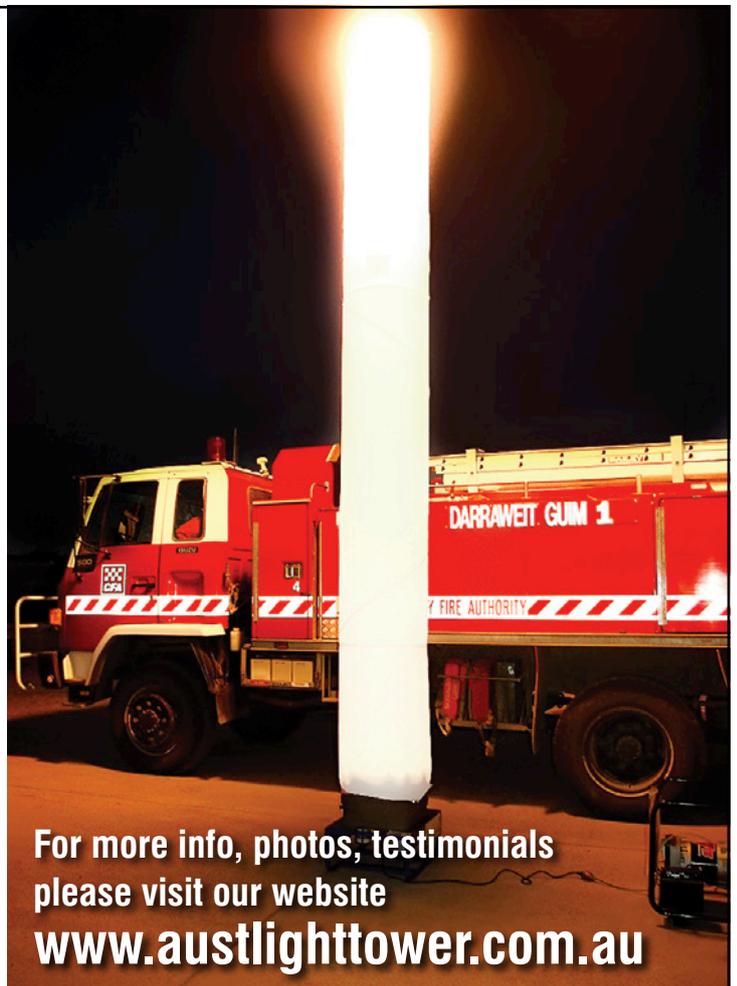
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EMERGENCY SERVICES STEP UP TO THE EUREKA CLIMB CHALLENGE

Over 200 of the fittest members of the Metropolitan Fire Brigade (MFB), CFA, Ambulance Victoria, Victoria Police and Australian Defence Force completed the ultimate training challenge on Sunday 18 November 2012.

By Darren Saffin



Scott McGraw prepares to tackle the steps of Melbourne's Eureka Tower in full uniform, including breathing apparatus.

Touted as Australia's biggest vertical race, the Eureka Climb attracted over 2,500 competitors who raced up 88 floors with 1,642 steps, over a vertical elevation of 300 metres.

As part of the annual Eureka Climb event, the Emergency Services Challenge attracted over 30 teams and 25 individuals, with the 2012 honours going to team Rescue Me from the MFB in a time of just under 49 minutes.

The win was the second in as many years for members Scott McGraw, Steve Axup, Sandy Hearn and Kylie Evans.

Scott McGraw was also presented with a special award acknowledging his incredible act of endurance for last month's Everest Challenge. Scott climbed the Eureka Tower 31 times in succession in 11 hours and 16 minutes, the equivalent of Mt Everest, to raise funds and event awareness.



Team Rescue Me wins the Eureka Climb Emergency Services Challenge. (L-R) Steve Axup, Sandy Hearn, Kylie Evans, Scott McGraw.

The annual Eureka Climb is a unique fundraising event for disadvantaged young people at home and abroad, for charity partners Whitelion and Interplast Australia and New Zealand. The Emergency Services Challenge is an integral part of the day and it is hoped the enthusiasm expressed by all who entered continues into next year and beyond.

This year's Eureka Climb has raised over \$277,000 so far, with more donations expected. If you would like to donate please head to www.eurekaclimb.com.au

For a full list of results head to: <http://www.tomatoresults.com.au/Teams.aspx?CId=16&RId=28034&EId=1> (select emergency in the 'type' field and hit refresh). ●

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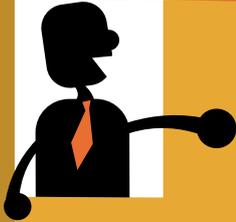
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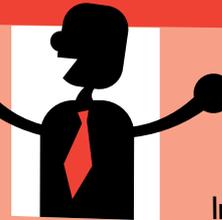
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HOW A COLD CASE KING MAPPED OUT A KILLER

Cutting-edge mapping technology could help Australian detectives breathe life into the nation's unsolved crimes, according to the ex-criminal profiler who used the software to help catch notorious US serial killer Robert Ben Rhoades.

Mike King was part of the investigative team that captured the truck-driving murderer, who was eventually convicted of four murders and suspected of committing up to 300 others.

Now a law enforcement expert with global Geographic Information System (GIS) giant Esri, Mr King said GIS technology was instrumental in identifying the killer.

"Rhoades' anonymity and constant movement made him extremely difficult to link to his crimes," Mr King said.

"His victims were found hundreds of miles apart, sometimes dumped on the other side of the country from where he first picked them up.

"We used advanced GIS technology to map his driving patterns and pit stops, the locations of the victims' bodies, and information from missing persons reports.

"This helped us determine Rhoades' whereabouts at the time of murders and how far he was capable of travelling in

a given period of time, enabling us to ascertain which crimes he was a suspect in."

Mr King was recently in Australia for the Ozri 2012 geospatial conference in Sydney, an event that attracted more than 500 GIS professionals from Australia, the Asia Pacific and the United States.

During his keynote address, Mr King said geography was essential in better understanding the probabilities amongst the possibilities when identifying suspects.

"Often, investigators concentrate on the 'usual suspects' within a jurisdiction where the crime occurs," he said.

"With the ease of mobility in today's world, prudent enforcers must look beyond local borders for others who could match the peculiarities of the crimes they are handling.

"GIS technology gives an insight into behaviour and provides valuable circumstantial evidence which assists in arrests and convictions.

"This methodology has been helpful in countless other cold cases and murders being solved in the United States and throughout the rest of the world."

Illustration: Kathryn Steel



Ex-criminal profiler Mike King.

Mr King's distinguished 28 year history in law enforcement includes a Utah Attorney General's Office Chief of Staff post and stints with the FBI and Harvard University.

He has also appeared on US and international news and talk shows, and is renowned for solving the 'oldest and coldest case in history': the assassination of the Egyptian pharaoh Tutankhamun in 1340 BC.

Mr King will be advising several Australian law enforcement agencies on how GIS technology could help them crack their own unsolved crimes.

"While GIS technology is already employed by many of the world's leading law enforcement agencies, such as New York and Los Angeles Police Departments, its use in solving cases is still relatively new in Australia," Mr King said.

"However, the technology should be an integral component of every police department's investigative tool-kit and can certainly help solve cases here, particularly those involving missing persons.

"It brings more clarity to crime-solving because analysts are able to draw links between the geography of crimes, killers and victims, and link it with behaviour patterns and other historical data." ●

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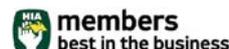
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REPORT PUTS FIGURE ON ST JOHN'S HELP



St John volunteers, seen here at a recent Tough Mudder race, assist in community events across Australia.

By St John Ambulance NSW

It was meant to be just another half-marathon for Jamie Donaldson, a father of three from Sydney. However, moments after crossing the finishing line at the end of the Blackmores Sydney Running Festival last year, Jamie collapsed. On that unseasonably warm September day, three St John Ambulance Australia volunteers from New South Wales (NSW) brought him back to life with cardiopulmonary resuscitation (CPR) and three shocks with a defibrillator.

Stories like Jamie's are not uncommon across Australia. Think of every mass gathering, community event or festival held in cities large and small, and chances are that St John volunteers are there.

A recent report from Deloitte Access Economics has put a value of close to \$55 million on the total contribution of St John NSW to the health and wellbeing of people across the state.

The Economic and Social Contribution of St John (NSW) looks at the impact of St John volunteers at events and emergencies, the provision of first aid training and products and Project HeartStart, a nationally driven program for public access defibrillation.

Think of every mass gathering, community event or festival held in cities large and small, and chances are that St John volunteers are there.

Chief Executive Officer of St John NSW Mark Newton explained how the large amount was estimated.

"The figure has been reached by looking at savings to already overburdened emergency departments and the Ambulance Service of NSW as well as reduced disability and lives saved," he said.

"By providing first aid and health services at events like New Year's Eve celebrations or the City2Surf in addition to our wider community services, St John has generated a contribution of close to \$55 million towards the social and economic wellbeing of this state."

"St John works very closely with the Ambulance Service of NSW, particularly in regard to the provision of first aid and health services at events St John is also part of the NSW State Disaster Plan and has a clear picture of our role in emergencies within the state and further afield when required."

"St John is committed to saving lives," he continued. "We do this through our volunteer activities and by training people in first aid, and it is one of our goals to have one person in every household trained in first aid."

Lynne Pezzullo, Lead Partner in Health Economics and Social Policy at Deloitte Access Economics, conducted the analysis.

"The study was undertaken using internationally accepted methodologies and benchmarks," she said. "It came as no surprise that the value contribution of St John was so high."

St John in NSW has traditionally been self-funded with revenue raised through its own commercial activities such as first aid training and the sale of first aid equipment and consumables. It has not received any significant recurrent government funding.

Mr Newton suggested that these arrangements had served the organisation well for decades but it may now be time to reconsider this situation in conjunction with government to ensure the long-term continuity of the very valuable community service that St John provides.

St John has been present in Australia since 1883. The St John of today is a modern organisation with more than 4,100 volunteers in NSW.

These volunteers provide first aid and health services at community events, help young children with reading in schools and assist the NSW Health Department with its immunisation program in schools. St John also has active ophthalmic programs in rural and remote north western NSW.

For more information about learning first aid, buying a first aid kit or becoming a volunteer with St John NSW, please visit www.stjohnnsw.com.au or call 1300 360 455. ●



St John NSW volunteers assist participants at a recent Tough Mudder endurance event.





ESA CHIEF MOVES UP TO LEAD EMA

Alastair Wilson

The Emergency Services Commissioner for the ACT's Emergency Services Agency (ESA), Mark Crossweller, is to become the next Director-General of Emergency Management Australia in the federal Attorney-General's Department in Canberra. He will replace Cam Darby who retired in early September.

Mr Crossweller has been head of the ACT's collective of emergency services since early 2010. He came to that position from the NSW Rural Fire Service (RFS) where he had been an Assistant Commissioner for several years. He has had a long connection to the RFS having joined as a volunteer fire fighter in the

Above: ESA Emergency Services Commissioner Mark Crossweller talks to SES officers during the 2011 Queensland floods.



Warringah-Pittwater-Terrey Hills area of north Sydney in January 1985 at age 20, a role he maintained until coming onto the RFS staff in time for the devastating NSW fires of 1994. These fires were 'a life forming experience' he says. In the 1990's he also took on the role of local SES controller in his home suburb.

He then worked his way up the ladder in the RFS through fire control inspector and incident commander to the assistant commissioner rank. During the 2003 Canberra bushfires he was the NSW RFS liaison officer based in the city to link his agency with local authorities in the capital. This he says, was a testing time for every agency involved,

with Canberrans being forced to understand the inevitability of such catastrophic fires.

In his time as ESA Commissioner Mr Crosweller has led the growth and stability of the local emergency agencies. He was quick to contribute his officers to the Australian urban search and rescue (USAR) support contingent to the Christchurch earthquakes. He also he deployed SES, Fire and Rescue and mapping specialists to Queensland during Tropical Cyclone Yasi and that state's extensive flooding last year. On the local scene the major chemical explosion in the city's northern industrial suburb of Mitchell in September of 2011 laid extreme pressure on his agency's

services. This same incident drew much public commendation for the way ESA handled the risky situation.

Mr Crosweller contributed to various national committees and bodies during his tenure with the territory's emergency agency, including on the National Emergency Management Committee and on the Board of the Australasian Fire and Emergency Services Authorities Council.

In his new role with the federal agency Mr Crosweller will be responsible for the national Crisis Coordination Centre (CCC) in Canberra where his focus will be on coordinating the Commonwealth Government's disaster response support to state and territory emergency response agencies. This could be involvement with, for example, tasking the use of defence assets or working with national health agencies when catastrophic storms and floods occur. The national CCC also becomes involved when Australia is requested by a foreign government disaster response agency, to manage this country's support activities. These can include working with AusAID to provide aid to Pacific nations when cyclones and tsunamis hit, and aiding near neighbours in times of crisis such as coordinating the USAR teams that went to Christchurch to help New Zealand's earthquake response effort. He will also have responsibility for administering a series of Australia's disaster management plans including helping with evacuation of Australians from overseas hotspots or disaster zones.

A new role for Mark will be participation in the national security arena, working alongside other national agencies such as the Federal Police, Customs, Immigration and Foreign Affairs and Trade. His involvement over a number of years with the development of emergency management policy will no doubt become useful in his new role where strategic disaster management policy is formulated for the national government and disaster recovery funding is provided to affected jurisdictions.

Mr Crosweller is expected to begin his new and challenging role before year's end while in the ACT the acting ESA leadership has been taken on by Tony Graham who has been Chief Officer of the territory's State Emergency Service. ●



Two countries bond in the water.

BUILDING LIFESAVING PARTNERSHIPS IN SRI LANKA



Australian Life Savers are doing their bit to reduce the rate of drowning in Sri Lanka.

By Jennifer **Roberts** and Laura **Dunens**

A group of Life Saving Victoria (LSV) young leaders have recently returned from Sri Lanka, where they delivered lifesaving training as part of a new initiative by the organisation to assist the Life Saving Association of Sri Lanka in lowering the

country's drowning toll - estimated at around 1,000 lives lost per year.

According to the Life Saving Association of Sri Lanka (LSASL), over 65 people drown each year along a combined 3 kilometre stretch of beach at Mt Lavinia and Preethipura in Wattala.

In contrast, eight people on average drown each year along the 811 kilometres of coastal beach in Victoria, which is visited by more than 33 million people each year.

It was this startling difference in drowning deaths between Sri Lanka and Australia that led to LSV developing a long-term strategy to provide assistance to developing nations to lower their drowning toll, focusing first on Sri Lanka.

The Building Leaders Scholarship, which began in 2008, aims to develop the leadership skills of participants by incorporating professional and personal development, cultural awareness training, technical training and conflict resolution skills.

As part of the revamped program, six young scholars were selected from lifesaving clubs and Swim and Survive licensee nominees, to undertake intensive leadership training in 2011/12, before embarking on a trip to Sri Lanka in July.

After eight intensive training sessions in Australia, the group headed to Sri Lanka for 16 days to apply their newly developed skills to deliver International





Integrating into the Sri Lankan community in and out of the water.

Life Saving accredited training to local pool lifeguards and untrained participants.

The scholars also assisted in train-the-trainer sessions conducted by LSV trainers for LSASL. These sessions, combined with sharing of training resources, enabled local trainers to up-skill to international standards, with the aim to improve the quality of ongoing lifesaving training in Sri Lanka.

The training component in Sri Lanka involved the delivery of two International Life Saving (ILS) Federation Accredited Awards – the Senior First Aid and the ILS Pool Lifeguard. The two ILS awards were conducted in Negombo and Galle at Jetwing Lagoon and Jetwing Lighthouse hotels.

The training framework was established by the LSV's training department in consultation with Surf Life Saving Australia and LSASL.

Building Leaders scholar Imogen Dingle said the group had a great time working with participants in Sri Lanka.

"They were really receptive to our training and very excited to be there," she said.

The group visited Negombo on the west coast of Sri Lanka, where 35 local participants successfully completed 24 senior first aid, CPR and rescue techniques and 11 pool lifeguard awards.

The second leg of the tour took the group to the southern city of Galle, where a further eight pool lifeguard awards were obtained by local candidates, as well as another 13 senior first aid qualifications.

LSV Director of Youth and Leadership Nancy Joseph said participants and scholars exceeded expectations.

"The scholars were excellent in applying the skills they developed throughout the program and the local participants were very eager to learn, embracing both practical lessons and theory," she said.

"In fact, one of the highlights of the trip was teaching two non-swimmers how to float, breathe underwater and basic swimming stroke techniques."

The program helped raise awareness of not only the participants, but the wider Sri Lankan community about the

importance of water safety and the significance of having highly trained pool and beach lifeguards.

The intended benefits of delivering international standards of training to local lifeguards also go beyond the immediate benefit of on the job skills.

This training delivery is also intended to aid the community by giving locals skills and awareness which they can use not only at work, but also integrate into their own community.

In addition, the project aids Sri Lankan tourism operators to provide international standards of safety, increasing their appeal to western tourists, and potentially helping to boost the local economy.

ABOUT LIFE SAVING ASSOCIATION OF SRI LANKA

LSASL is the national body for life saving and water safety for Sri Lanka and became a member of the World Lifesaving Service in 1973.

continued on page 24

LSASL volunteers conduct over 150 rescues each year while on duty and another 30-40 while off duty.

Lifesavers in Sri Lanka perform a phenomenal service to the community with limited support and resources.

The foundation set by LSASL provides a platform for developing lifesaving services and water safety in Sri Lanka.

JESSICA STEWART



Jessica Stewart recently commenced an undergraduate degree in paramedics, after being involved with surf education and lifesaving for 13 years.

She is currently the co-chief instructor and patrol captain at Apollo Bay SLSC and was crowned the Victorian Junior Lifesaver of the Year in 2008.

Jessica has a strong history with LSV's leadership opportunities, participating in both the under 13 and under 15 leadership camps.

IMOGEN DINGLE



Imogen brings to the scholarship a wealth of experience, having begun her involvement with lifesaving at the age of six through LSV's surf education program.

She has previously held the roles of patrol and club captain at Fairhaven SLSC, and has run Bronze Medallion and Surf Rescue Certificate training squads.

Her desire and passion to help people is further emphasised in her work as a prosthetist and orthotist, making artificial limbs for amputees.

HAYDEN BURCH



Since his introduction to lifesaving as a nipper at the age of seven, Hayden Burch has gone on to excel in lifesaving competitions.

He obtained his Surf Rescue Certificate in 2006, his Bronze Medallion in 2008 and his Inflatable Rescue Boat (IRB) Crew Certificate in 2011.

In 2008, Hayden was made captain of the Victorian State Development Team and is an active qualified pool and surf lifeguard.

JACK LYNCH



An 18-year veteran of lifesaving, Jack Lynch was introduced to the surf education program at a young age and has been an active patrolling member since 2004.

He has enjoyed the leadership and development opportunities made available to him through LSV, participating in both the under 13 and under 15 leadership camps, and filling the role of junior club captain at his lifesaving club for two consecutive years.

Jack has achieved great success as both a competitor and a coach in triathlon and has received accolades for his outstanding contribution to community service.

JESSICA RANSOM



Since becoming involved with the water safety movement at the age of eight, Jessica Ransom has been an active mentor for juniors coming through LSV's surf education program, passing on valuable lifesaving skills and knowledge.

After obtaining her Surf Rescue Certificate in 2007, Jessica has gone on to receive another 26 awards, including her Bronze Medallion, Silver Medallion, Inflatable Rescue Boat (IRB) Driver, Spinal Management and Senior First Aid awards.

Jessica has ambitions to combine her passion and dedication to lifesaving with a successful career in medicine.

MIMI CRAIG



Mimi Craig holds extensive knowledge of aquatic education and health promotion, with her current role as Wet Program Supervisor at Victoria University allowing her to actively apply her skills.

Her love of aquatics started at an early age through her participation in competition swimming and she soon recognised her desire to become involved in aquatic education.

Mimi is a professional lifeguard, having gained her accreditation in 2008 through LSV, and has been working and teaching in the aquatic sector for over six years. ●



COIN PRESENTED TO AIES VOLLIES

The Tasmanian division of the Australian Institute of Emergency Services (AIES) is making their volunteers feel extra special with a commemorative coin. The celebratory 20 cent coin was released last year to commemorate the 10th anniversary of the International Year of Volunteers (IYV). The Tasmanian AIES has purchased the coin for all members who are 10 year IYV medal recipients. The coins can also be purchased in other states. To go with the IYV 10th anniversary medal that all volunteers received, David and Kim Newell, owners of The Coin and Stamp Place in Hobart, are supporting the Tasmania AIES with a special deal – fitting a bar to the volunteers' IYV medals. Visit The Coin and Stamp Place, Shop 3 Trafalgar on Collins, 110 Collins Street, Hobart, call 03 6224 3536 or email info@thestampplace.com ●



Top: The 20 cent celebratory coin commemorating the 10th Anniversary of the International Year of Volunteers. Above: Tasmania AIES members receiving their IYV 10th anniversary bar.



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PRINCIPLES FOR PEER SUPPORT PROGRAMS IN HIGH-RISK ORGANISATIONS



Tracey Varker, Andrea Phelps and David Forbes

Australian Centre for Posttraumatic Mental Health

There are several occupations in which exposure to psychological trauma is either a possible or, indeed a predictable event. High-risk organisations - that is, organisations where personnel are routinely exposed to potentially traumatic events - include emergency service organisations and the military. Examples of other occupational settings where psychological trauma may not be as predictable, but where employees are at increased risk, include heavy industries, hospital settings, the transport industry, and retail settings at risk of armed hold-up.

Those in the emergency services are relied upon daily to respond to emergencies that threaten our lives, wellbeing, property peace and security. Emergency services personnel also often play a critical role in the initial response

to and management of both natural and man-made disasters. As key agents in any preparedness strategy, emergency service personnel will assume a variety of roles. Some personnel will be required to work as peer supporters, within a peer support program, while other personnel will be the recipients of peer support.

Peer support programs have emerged as common practice for supporting staff in many high-risk organisations. The rationale for the provision of peer support programs often includes the goals of meeting the legal and moral duty to care for employees, as well as addressing multiple barriers to standard care (including stigma, lack of time, poor access to providers, lack of trust, and fear of job repercussions). The value of peer support systems is supported by the strong evidence in the trauma field (across

different types of trauma exposures) that social support is important in boosting an individual's capacity to deal with a traumatic event. Peer support systems have the capacity to promote social support within high-risk organisational structures.

To date, however, there has been no consistent approach to the implementation of peer support programs.

Despite their increasing popularity and implementation across a range of high-risk organisations, most of the published literature on peer support comprises descriptive studies, with small samples and cross-sectional designs, or longitudinal designs without comparison groups. A notable exception to this is the TRiM program, developed by the British Armed Forces; one of the few programs to have undergone a rigorous scientific trial of



Peer support programs have the potential to provide important support for members of high-risk organisations exposed to potentially traumatic stressors.



its effectiveness. However this program is not typical of peer support programs in that it involves a more structured and standardised approach than most.

Peer support programs appear to have evolved in response to idiosyncratic organisational needs, with little consistency in the goals of peer support, criteria for selection of peer supporters, how programs should be implemented and supervised and how effective they are on a range of outcomes. Achieving a clear understanding and agreement on the goals of a peer support program is fundamental for several reasons. First, it sets the context for evaluation—only if we know what we hope to achieve can we design strategies to measure the program's effectiveness. Second, a shared understanding of goals helps to place boundaries around what is, and more importantly, what is not expected of peer supporters. This is important both to direct the training of

peer supporters and to ensure that once trained, peer supporters do not interfere with normal and adaptive coping but do encourage referral to professional sources of help where this is required.

However, peer support programs across different organisations and industries face different challenges, highlighting the importance of agreed principles of peer support that can be adapted to suit the particular circumstances of each work place.

DEVELOPING EXPERT CONSENSUS PEER SUPPORT GUIDELINES

Using a well-established method of enquiry that canvases opinions of experts in a particular field (the Delphi method), we surveyed a group of 92 international experts and peer support practitioners from 17 countries.

The Delphi method of enquiry involves a carefully selected group of experts answering surveys in two or more rounds. After each round, a facilitator provides an anonymous summary of the experts' views and comments, allowing all raters to compare these with their own. The aim is that, during this iterative process, the range of responses will decrease and the group will converge towards the consensus response.

By using the Delphi method, we were able to develop eight guideline recommendations on peer support for high-risk organisations. These guidelines have been designed for:

- Peer supporters, peer support coordinators, clinicians, trainers and educators
- Managers, administrators and policy makers
- Academics and researchers
- Organisations who fund peer support programs.

These recommendations should not be interpreted rigidly but, rather, should be implemented as appropriate to the specific context of the program. We also hope that since there is currently an absence of objective empirical evidence of peer support in improving psychosocial outcomes, that these recommendations will assist in the establishment of properly designed and controlled evaluation. The guidelines presented here represent the current views of experts and practitioners in the field of peer support, but we would expect them to evolve as more research is conducted and knowledge develops.

GUIDELINE RECOMMENDATIONS

1. **The Goals of Peer Support:** Peer supporters should: (a) provide an empathetic, listening ear; (b) provide low level psychological intervention; (c) identify colleagues who may be at risk to themselves or others; and (d) facilitate pathways to professional help.
2. **Selection of Peer Supporters:** In order to become a peer supporter, the individual should: (a) be a member of the target population; (b) be someone with considerable experience within the field of work of the target population; (c) be respected by his/her peers (colleagues); and (d) undergo an application and selection process prior to appointment that should include interview by a suitably constituted panel.
3. **Training and Accreditation:** Peer supporters should: (a) be trained in basic skills to fulfil their role (such as listening skills, psychological first aid, information about referral options); (b) meet specific standards in that training before commencing their role; and (c) participate in on-going training, supervision, review, and accreditation.
4. **Mental Health Professionals:** Mental health professionals should: (a) occupy the position of clinical director; and (b) be involved in supervision and training.
5. **Role:** Peer supporters should: (a) not limit their activities to high-risk incidents but, rather, should also be part of routine employee health and welfare; (b) not generally see 'clients' on an ongoing basis but should seek specialist advice and offer referral pathways for more complex cases; and (c) maintain confidentiality (except when seeking advice from a mental health professional and/or in cases of risk of harm to self or others).
6. **Access to peer supporters:** Peer supporters should normally be offered as the initial point of contact after exposure to a high-risk incident unless the employee requests otherwise. In other situations, employees should be able to self-select their peer supporter from a pool of accredited supporters.
7. **Looking after peer supporters:** In recognition of the potential demands of the work, peer supporters should: (a) not be available on call 24 hours per day; (b) be easily able to access care for themselves from a mental health practitioner if required; (c) be easily able to access expert advice from a clinician; and (d) engage in regular peer supervision within the program.



It can be a long road ahead for people exposed to psychological trauma.

8. Program evaluation: Peer support programs should establish clear goals that are linked to specific outcomes prior to commencement. They should be evaluated by an external, independent evaluator on a regular basis and the evaluation should include qualitative and quantitative feedback from users. Objective indicators such as absenteeism, turnover, work performance, and staff morale, while not primary goals of peer support programs, may be collected as adjunctive data as part of the evaluation. Peer support programs have the potential to provide important support for members of high risk organisations exposed to potentially traumatic stressors. The development of

these expert consensus guidelines will hopefully provide a clear point of reference for organisations with, or considering the development of, such programs and offer guidance to approaches to evaluation. ●

For more information about Australian Centre for Posttraumatic Mental Health (ACPMH) or on the implementation of peer support programs for your organisation, please contact (03) 9936 5100 or visit our website www.acpmh.unimelb.edu.au. A full copy of the guidelines can be found on our website at: www.acpmh.unimelb.edu.au/resources/resource-peer_support.html

SA RECOGNISES OUTSTANDING VOLUNTEERING

A 10-year clasp and rosette has been approved for issue by the AIES to commemorate the 2007 *International Year of the Volunteer* award – a recognition of volunteers, presented through a United Nations Charter.

The AIES National Council approved the issuing of 10-year clasps and rosettes to members who have continued to contribute to the running of the institute.

The SA Division recognised this important contribution by volunteers and nominated a number of local members who have since been presented awards.

2011 marked the tenth anniversary and the SA Board has continued to promote these values by recognising the positive impact of volunteering in the emergency services field by a number of current members.

In August, the following members attended the SA division's bi-monthly dinner meeting in Adelaide to receive a 10-year clasp and rosette, presented by SA Division President Barry Presgrave.

Peter Bos, SA Police – joined AIES in 1997.

Roger Halliday, SA Police and SA Sea Rescue Squadron – joined AIES in 1977.

Robert Hegarty, Health and Medical Function of SA Department of Health – joined AIES in 1994.

Gordon Weber, SA SES – joined AIES in 1978.



(L-R) SA Division President Barry Presgrave and Peter Bos.

Following the presentations, SA member and guest speaker Assoc. Prof William (Bill) Griggs AM, ASM, spoke on his deployment under AUSAID to provide humanitarian aid in Somoa after the 2009 tsunami.

Mr Presgrave said Prof Griggs' presentation was well received.

"His (Prof Griggs) highly photographic presentation amazed the audience," he said.

"In particular, noting he deployed a team of 12 South Australians to the emergency zone with only two hours' notice."

The deployed team's primary task was to repatriate Australian and New Zealand residents from the disaster zone and assist locals set-up emergency medical treatment for victims of the tsunami.



(L-R) SA Division President Barry Presgrave and Robert Hegarty.

"One key initiative Bill organised was a door-to-door assessment of houses to see if residents needed assistance," Mr Presgrave said.

Prof Griggs was presented with a plaque to commemorate his visit and in recognition of his wealth of experience and dedication to help people in need, anywhere in the world.

The following members will be presented with 10-year clasps and rosettes at future meetings: Fred Truman (SA Police); Peter Little (SA Ambulance); Garry Coombes (St John Ambulance); Gordon Hartley (SES); and Rex Hall (CFS). An award for the late Bill Timm (Health and Medical Function of SA Department of Health) will be presented to Bill's wife Marcia. ●





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Statement of experience and qualifications. (Note: Applicants may supply extra, relevant information and attach it hereto)

Experience (as an Emergency Officer/Worker)

From	TO	Appointment/Position	Duty/Responsibility

Emergency Training Courses

Institution	Course/Year	Results (where applicable)

Qualifications (Degrees, Diplomas, etc) _____

Decorations/Awards etc _____

Referees (Persons who have known me for several years and can give evidence of my character and background)

Name	Address	Phone	Email
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I declare the above particulars to be true and hereby agree to be bound by the Constitution, By-Laws and Code of Ethics of the Institution)

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Date: _____

For Office Use Application recommended: Member Associate Student Corporate Affiliate

Fee Received Receipt No: _____ Divisional Registrar _____

Completed Application forms with fees should be forwarded to the Division Registrar in the State where you normally reside. Further information may also be obtained by contacting your Division Registrar or General Registrar of the Institute at the following addresses:

NATIONAL COUNCIL

The General Registrar
Australian Institute of Emergency Services (General Council)
14/159 Middle Head Rd, Mosman, NSW 2088
Ph: (02) 9968 1226
Email: registrar@aies.net.au
National Web Site: www.aies.net.au

AUSTRALIAN CAPITAL TERRITORY

The Registrar – ACT Division of Australian Institute of Emergency Services. PO Box 504, Civic Square ACT 2601
Email: registrar.act@aies.net.au

NEW SOUTH WALES AND NEW ZEALAND

The Registrar – NSW Division of Australian Institute of Emergency Services. PO Box 695, Haberfield NSW 2045
Email: registrar.nsw@aies.net.au

QUEENSLAND

The Registrar – QLD Division of Australian Institute of Emergency Services. PO Box 590 Fortitude Valley, QLD 4006
Email: registrar.qld@aies.net.au

SOUTH AUSTRALIA, WESTERN AUSTRALIA AND NORTHERN TERRITORY

The Registrar – SA Division of Australian Institute of Emergency Services. PO Box 10530 Adelaide Business Centre, SA 5000
Email: registrar.sa@aies.net.au,

TASMANIA

The Registrar – TAS Division of Australian Institute of Emergency Services. PO Box 1 Lindisfarne, TAS 7015
Email: registrar.tas@aies.net.au

VICTORIA

The Registrar – VIC Division of Australian Institute of Emergency Services. C/O 44 Webb St, Warrandyte, VIC 3113
Email: registrar.vic@aies.net.au

THE INSTITUTE'S AIMS

To provide a professional body for the study of the roles and functions of Emergency Services and Emergency Management Organisations throughout Australia, and the promotion and advancement of professional standards in these and associated services.

THE INSTITUTE'S OBJECTIVES

- To raise the status and advance the interests of the profession of emergency management and counter disaster services administration.
- To represent generally the views and interests of the profession and to promote a high standard of integrity and efficiency in the skills of emergency and counter disaster administration.
- To provide opportunities for association among members and students to promote and protect their mutual interest.
- To facilitate full interchange of concepts and techniques amongst members.
- To bring to the notice of the public such matters that are deemed to be important for safety and protection of the community and to promote research and development of emergency services generally.
- To establish a national organisation to foster international co-operation in counter-disaster services administration.

THE INSTITUTE OFFERS

- An opportunity to be part of a progressive Australia-wide Institute dedicated to the progression and recognition of the Emergency Service role in the community.
- An independent forum where you can be heard and your opinions shared with other emergency service members.
- A journal with information from institutes and other sources around the world in addition to the interchange of views between Divisions in Australia, as well as access to the Institute website.
- Reduced fees for members at Institute Seminars and Conferences and an information service supplied by professional experienced officers.
- A Certificate of Membership.
- The opportunity to use the initials of the particular membership status after your name.

- Corporate members receive a bronze plaque free of charge and can advertise on the AIES website, as well as provide articles for inclusion in the Institute's journal.

MEMBERSHIP

Costs

Nomination Fee:	\$20.00
Annual Subscription:	\$50.00
Fellows:	\$60.00
Corporate Subscription:	\$250.00

Note: Institute Fees may be tax deductible.

Classes

There are four classes of membership:

- Members • Fellows • Life Fellows • Corporate

There are five categories of affiliation with the Institute that may be offered to persons who do not meet the requirements for membership:

- Associate • Student Member • Retired Member • Honorary Member • Honorary Fellow

Eligibility

Applications for membership will be considered from persons who are at least eighteen years of age and who:

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- Are volunteer members of emergency or associated services.

Admission as a member may be granted if in the opinion of the General Council the applicant meets all other conditions of membership and passes such examinations and/or other tests as may be required by General Council.

MEMBERS

Our members come from

- Ambulance Service • Community Services • Emergency Equipment Industry • Emergency Management Organisations • Fire Services • Health, Medical and Nursing Services • Mines Rescue • Police Service • Safety Officers • SES • Transport Services • Volunteer Marine Rescue • Volunteer Rescue Associations



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MEDICAL CRASH COURSE

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